

## The 'Dirty Dozen'

Items you should never put down your loo or drain:

- Food waste
- Fat, oil and grease
- Plastic bags
- Nappies
- Sanitary towels including tampons applicators and wrappers
- Cotton buds
- Condoms
- Bandages and plasters
- Baby wipes
- Medicines, needles and syringes\*
- Cleaning wipes
- Razor blades

\*These should be taken to your local pharmacy or health authority for safe disposal

### HOW DID WE DO?

We are serious about the service we provide and welcome your comments. Contact us at [www.yourlanesgroup.com](http://www.yourlanesgroup.com)

Remember, if in doubt, **LEAVE IT OUT!**



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# WHAT YOU CAN PUT DOWN YOUR DRAIN

## ...AND WHAT YOU CAN'T

How to keep your drains working



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# BE CLEAR ABOUT DRAINS

Stick to these rules and you will reduce the chance of blocking your drains. Check out the lists below. One tells you what you CAN put down your drains. The other tells you what you CAN'T. Simple.

## What's in?

So what CAN you put down your loo? It's a short list. And to make it more memorable, each one begins with a 'P':  
Pee  
Poo  
Paper  
That's it. Nothing more.  
Nothing less. Easy.

## Cut out the fat

In your drain, fat becomes solid. More fat and debris accumulates and sticks together. We call it a fatberg. And it can create a major blockage. (In 2013, a fatberg the size of a bus was found in one London sewer.) Avoid all that by scraping food waste into the bin and, if necessary, dry-wiping pots with kitchen roll before putting them in the sink or dishwasher.

## Tree roots

Trees are the 'root' of many blockages. Once a root finds its way into a drain, the pipe can quickly become blocked completely by a root mass. To reduce the risk of trees damaging and blocking your drains, don't plant near any pipes.

## What's out?

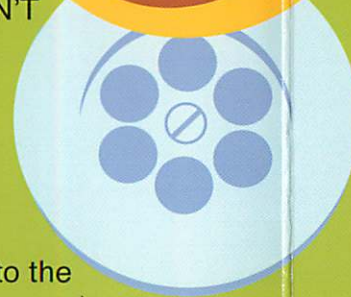
And here's what you CAN'T put down your drains. Anything else (besides pee, poo and paper) and that includes  
Fat, oil and grease  
Sanitary products  
(For a detailed list, refer to the 'Dirty Dozen' on the back page)

## A ROOT CAUSE OF BLOCKAGES



**NO**  
COOKING FAT,  
GREASE,  
MOTOR OIL AND  
FOOD WASTE

**THINK-  
NOT IN  
THE  
SINK!**



**BE CLEAR  
ON THE CAUSES  
OF BLOCKAGES**

FOOD WASTE  
MEDICINES  
SANITARY PRODUCTS  
CONDOMS  
NAPPIES  
COOKING FAT  
BABY WIPES  
COTTON BUDS



**DON'T  
BLOCK IT  
BIN IT!**

**Bin it, don't block it**  
Whether it says 'flushable' or not, sanitary products like towels and tampons, nappies and wet wipes should never, ever, be put down the loo. A major cause of sewer blockages, they cost utility companies and householders £millions every year. Keep a bin in the bathroom and put sanitary items in your household waste.

Love your loo!

## Building advice

If you're planning to build or extend your property, it's important not to build over a sewer access point. Find out where pipes and connections are first. And if you're not sure, call us on **0800 526 488**.

**ONLY  
POO  
PEE &  
PAPER**

